

WARRANTY CLAIM



In order for the claim to be considered, the following is required:

- all sections of the form shall be duly filled in
- the form shall be submitted to the manufacturer within 4 weeks after date of damage
- the form shall only cover one machine

Please fill in with block letters or electronically, and send to claim@he-va.com

CLAIM NO.:

DEALER		END CUSTOMER	
NAME:		NAME:	
STREET, HOUSE NO.:		STREET, HOUSE NO.:	
CITY, POST CODE:		CITY, POST CODE:	
CONTACT:		CONTACT:	
MACHINE TYPE:		DATE OF DAMAGE:	
SERIAL NO.:		DATE OF REPAIR:	
DELIVERY DATE:		HECTARES DRIVEN:	
SHORT DESCRIPTION OF THE COURSE OF THE DAMAGE. (ENCLOSE PHOTO)			

DATE: SIGNATURE:

INVOICE / ORDER NO. FOR ANY SPARE PARTS DELIVERED:

ARE THE PARTS TO BE CREDITED?

OR NEW PARTS TO BE DELIVERED?

ITEM NO.	SPARE PART	QUANTITY	DISCOUNT	UNIT PRICE	TOTAL AMOUNT

REPAIR WORK:	WORK HOURS	COST PER HOUR	TOTAL AMOUNT

KILOMETERS INCL. SERVICE CAR:	KILOMETERS	COST PER KILOMETER	TOTAL AMOUNT

CLAIM TOTAL COST:

SECTIONS BELOW ARE TO BE FILLED IN BY MANUFACTURER / SUPPLIER

DEFECTIVE PARTS RETURNED	CLAIM	REASON FOR REJECTION	
CARRIAGE PAID	APPROVED	IMPROPER USE	NO WARRANTY
CARRIAGE FORWARD	NOT APPROVED	NO MAINTENANCE	WARRANTY PERIOD EXPIRED
	PARTLY APPROVED	OPERATING FAILURE	OTHER

REASON:

DATE: CLAIM PROCESSED BY: SIGNATURE:

For more information, please contact us on:
 phone: +45 9772 4288 or
 e-mail: info@he-va.com

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